

PRIVACY POLICY

FOLKSHELF is committed to safeguarding the information we collect from you to deliver our service. This includes information about your online shopping, credit or debit card and/or bank account details.

We will comply and handle data/information in accordance with the Data Protection Act 1998 and the EU General Data Protection Regulation (GDPR), and any subsequent legislation on information handling and privacy.

Information we collect:

This Privacy Policy describes the information we collect and how we use this information. To place an order or use any of our informational services, you must provide your name, email address and telephone number. In order to make purchases and payments through our website, we also require other information such as delivery address, amount, type of transaction and purchase details.

We use secure servers to mitigate risk and help ensure that your information is not compromised. Because of the way internet communication standard work, we cannot always guaranty security.

How we use the information

By using the FOLKSHELF website and providing your information, you expressly consent to us using your data in the manner set out in this privacy policy. To

- Process transactions and provide FOLKSHELF services.
- Provide you with customer support services and information.
- Resolve your complaints, responding to request for services and conduct customer surveys.
- Provide targeted marketing and advertising, service updates, transaction confirmations, deliver promotional offers.

Communication might be in by SMS, phone, social or email. If you do not wish to receive further communication from FOLKSHELF you may follow the instructions given with the communication or advertisement.

Consent and any further questions:

Placing an order with FOLKSHELF or subscribing automatically grants us permission to collect, process and transfer your personal information for specific purposes like order delivery, update on FOLKSHELF, promotions etc as stated above. ***You have the right to withdraw your consent for any specific processing at any time.***

To withdraw your consent, please contact FOLKSHELF via email – hello@folkshelf.com. Once we have received your notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes originally agreed to, unless we have another legitimate basis for doing so in law.

If you fail to provide certain information when requested, we may not be able to perform the respective contracts we have entered with you or we may be prevented from complying with our respective legal obligations.

For further enquiries regarding how we collect and handle your data, please do not hesitate to contact the FOLSHELF Team.

We reserve the right to update our privacy notice at any time, and we will do our best to provide you with a new privacy notice when we make substantial updates. We may, in the future, also notify you in writing about the processing of your personal information. Ensure to review this policy before using our site at any point.