

## SHIPPING POLICY

Orders are typically dispatched within 2-3 days, excluding weekends and public holidays. The average delivery time-scale for orders is 5 -10 working day depending on delivery location.

You can amend your standard delivery order until 11pm on the order day (if the item has not yet been dispatched). If you wish to cancel or modify your order or delivery information after 11pm, please contact us.

FREE SHIPPING applies to all orders over £100 booked for delivery within the UK.

All other orders would be charged a delivery fee:

UK Standard – £4.00

UK Express - £8.00

Europe Standard - £8

USA & Canada Standard - £10

Rest of the World - £20

\*Parcels over 5kg to be advised

\* For Express Delivery, contact us to confirm fulfilment of the timescale.

Note that all orders and delivery are subject to availability and FOLKSHELF reserves the right to amend or terminate the availability of the service at any time, without notice. From time to time products may be acquired from our brands and partners across the globe so the average delivery timescales are for guidance purposes only.